

Trace Clients... ...Local Authority & Police Authority



TRACE Systems

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Reigate & Banstead Borough Council (Ken Dodds)

"The Trace system has enabled us to

- Monitor fleet costs accurately
- Focus on high cost areas
- Accurately measure fleet availability
- Maintain comprehensive vehicle history records
- Produce meaningful management reports, which can be tailored to suit our needs".

"Trace is relatively simple to use and is proving to be a cost effective fleet management tool. Back up has been of a very high standard."

Cleanaway - Croydon (Karen Marsh)



"Trace is a brilliant tool to monitor vehicle running costs and time recorded by workshop staff. With Cleanaway, we are now monitoring workshop time with Trace and see an improvement in workshop time utilisation, and total hours charged at the correct rate to the right customers."

"Trace Staff and Help Desk are very efficient, helpful and friendly. They are good at listening and responding to our requests. So we are very pleased with the after-sales support."

Trace has been in use since early 2001 at Croydon and according to Karen Marsh, "We would never want to go back to the days before Trace. It is very user friendly and it is customised to how we want it."

Fourteen users in Croydon use the Trace System which also receives Triscan® fuel data. Three Trace modules, vehicle history file/fleet management, workshop management and parts store management are in full use on some 450 vehicles, plant and educational transport passenger vehicles.

Because Trace is a real time system there is better monitoring of stock lines and up to date costings on job cards. At Croydon Cleanaway sees better control of stock levels and improved parts availability while keeping to pre-set maximum stocking and inventory levels.



London Borough of Merton (Beverley Edmonds)

"With Trace we are able to find information and run reports easily."

"The Trace Help Desk and user support is very good."

"Trace helped with a massive questionnaire into vehicle capacity."

Merton has a mixed fleet of 200 municipal vehicles on Trace and uses it for workshops and stores, purchasing and invoicing.

Dorset Police (Mervyn Adams)



"We have had Trace a long time having selected it as good value for money. It still is! For what it can do, it is not expensive. Trace still is good value."

"Trace has a good report writer." "We get the information we want, and quickly."

Dorset police has a mixed fleet of 410 vehicles from mopeds to large goods vehicles. Trace is used by the Fleet Administration and Fleet Maintenance sections as a data base, report writer for management information, parts stock control, predicting work to be done, recording and invoicing work done."

Hounslow (Rod Willis)

"With our mixed fleet of 300 municipal vehicles we rely on Trace. It is a good tool."

"We use Trace to handle vehicle history, workshop jobs and parts store, purchase ordering, invoicing."

"Because all the data is in Trace, we know the exact cost per vehicle and we know we never miss claiming on warranty and never miss or duplicate a service."

"With Trace, the information is always instantly available for the ten or more people who use it for fleet management, workshops and stores to accounts and finance – for depreciation calculation."



These are examples of some of the Trace Local Authority & Police Authority users. Trace is widely used by Commercial Vehicle Garages, Fire and Rescue Services, by Truck and Bus Operators for fleet management, service scheduling and VI compliance, in Private and Public/Local Authority Sectors and by Plant and Vehicle Hire Companies for maintenance management and H&S compliance.

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