

Trace Clients... ...with Commercial Vehicle Garages



TRACE Systems

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Smiths Mechanical Services (John Griffith)



"Invaluable! Invaluable traceability."

"Trace does what it is supposed to do."

"When we want to check a vehicle record, everything is there immediately"

"The reports speed things up and prevent a job being duplicated"

"We use Trace for VI reports. We keep the manual records but we never need them."

Gullivers Travels Self Drive Hire (Kevin Hill)



"User Friendly"

"Easy for operators to use"

"Easy to look up service history"

"Easy to do reports"

"Before Trace we had a manual system. Since Trace we have doubled in fleet size with several more locations. To go back to a manual system would be impossible for our business."

"We use Trace to ensure we recover charges for charged-out work"



Commercial Contract Engineers (Phil Ewbank)

"Marvellous! Saves invoicing time as the job builds as it happens."

"Brought two areas of our business; service reception and parts, together in one intergrated system whilst interfacing with Sage™."

"Customers like the 'pre-invoice' break down to raise purchase orders before the final invoice."

"Day-to-day it is much easier to track and cost a job."

"The Trace system is very versatile and hugely capable."

"We constantly find new advantages from using Trace."



Mitcham Belle (Peter Burstow)



"The best thing about Trace is its ease of use and minimising of paperwork."

"Fitters with very basic computer skill raise their own job cards with ease and speed – then we invoice straight from the system."

"Service scheduling makes listing Tacho. and Speed Limiter inspection dates simple"

"Vehicle history with maintenance, fuel, accident records and costs means that we can tender competitively profitably and successfully because we know our costs exactly."



Basingstoke Commercials (Debbie Lucas)

"Getting our invoices out a lot faster than before."

"Great benefits are that it shows who has done what and for how long."

RVS (Lynette Williams)

"Best choice to replace a bespoke in-house system."

"Saved the costs of in-house software maintenance and development."

"The report writer is excellent."

Stockport Truck Centre (Gareth Hardy)



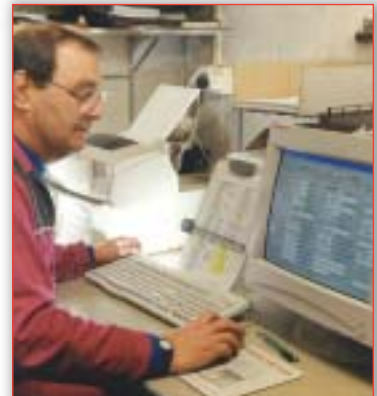
"Other systems are either too expensive/too complicated or simply inadequate."

"Clearly a system which can cope easily with our expansion."

"The reporting capability is just what we want."

Foulgers (Peter Foulger)

"It's so easy to use and so user friendly! Our customers are very pleased with our phone and fax reminders that tacho calibration is due. It keeps them legal."



These are examples of some of the Trace users with Commercial Vehicle Garages. Trace is widely used by the Fire and Rescue Service, by Truck and Bus Operators for fleet management, service scheduling and VI compliance, in Private and Public/Local Authority Sectors and by Plant and Vehicle Hire Companies for maintenance management and H&S compliance.

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